

Dr. Ganeshi Dass DAV College of Education for Women, Karnal

Students Grievance Redressal Committee

As per staff meeting held on 12/08/2022 at 2.20 pm in the principal's office regarding formation of **committees/ cells/ association/ clubs** under the chairmanship of Principal, Dr. Rakesh Sandhu for the sessions (2022-23 to 2023-24) members of Students Grievance Redressal Committee are :

- Dr. Archna Saxena- **Convenor** (Grievances related to general, Infrastructure, library)
- Dr. Saroj Sobti-**Member** (Grievances related to Research, Teaching Learning Process)
- Dr. Ramanjeet Kaur-**Member** (Grievances related to Internal Assessment, Internship Programme)
- Dr. Rajvinder Kaur - **Member** (Grievances related to Examination)
- Dr. Shalini Devi- **Member** (Grievances related to Internship, Scholarship)

➤ Objectives

- To encourage students to express their grievances freely related to academic issues, infrastructure, ragging and others
- To resolve the grievances timely and in impartial manner related to above grievances
- To promote cordial relationship among college staff and students

➤ Procedure to submit the grievance:

Any student who wishes to file a grievance can

- Contact the principal
- Contact the convenor or any other member of Grievance Redressal Committee of the college
- Put the grievances in the suggestion box available on each floor.

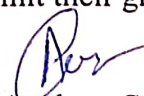
➤ It is also decided in the meeting that

- Suggestion boxes will be opened in the last week of the month.
- Students will be acquainted during orientation programme regarding Students Grievance Redressal Committee and procedure to submit their grievances.



Dr. Rakesh Sandhu

Dr. Rakesh Sandhu
Principal
Dr. Ganeshi Dass D.A.V.
College of Edu. for Women
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Dr. Archna Saxena
Convenor

Dr. Ganesh Dass DAV College of Education for Women, Karnal

Report of Grievance Redressal Committee

2022-23

Following grievances received and timely resolved during the session 2022-23:

Grievances related to examination

- Subject options,
- Medium of question paper
- Loss of roll number,
- Loss of ID of students,
- Writer for physically challenged students
- After test full day off
- Late entry of student due to bus timings
- Gap days in date sheet of internal examination

Grievances related to School Internship Programme

- Change of school due distance and medium
- Completion of SIP in case of medical problem, maternity and other genuine problem

Grievances related to academic and physical facilities

- Clean and hygienic water facility
- Clean washroom facility having proper dustbins and hand-wash
- Clean water tanks on regular bases
- School text books in library
- Books CTET/ NET in library
- Proper working of fans & lights in classrooms



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Principal
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Dr. Archana Saxena
Convener